Notice of References Cited	Application/Control No. 09/880,485	Applicant(s)/Patent Under Reexamination WALDEN, JOHN C.	
	Examiner Nicholas D. Rosen	Art Unit 3625	Page 1 of 2

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-6,279,007 B1	08-2001	Uppala, Radha Krishna	707/101
	B	US-6,317,722 B1	11-2001	Jacobi et al.	705/14
	C	US-6,356,879 B2	03-2002	Aggarwal et al.	705/26
	D	US-6,466,918 B1	10-2002	Spiegel et al.	705/27
	E	US-6,785,671 B1	08-2004	Bailey et al.	707/3
	F	US-2003/0033267 A1	02-2003	BLEIZEFFER et al.	707/1
	G	US-2003/0050916 A1	03-2003	Ortega et al.	707/1
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N	WO-9967700-A2	12-1999	WIPO	Spiegel et al.	
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Anon., "Lotus SmartCenter 1.0 Delivers Faster Internet Access for Microsoft Office," PR Newswire, p. 7933, April 28, 1999.
	V	Smith, G., et al., "A Smarter Way to Organize Files: Lotus's SmartCenter 2.0 Will Help . . ." Information Week, Vol. 770, p. 87, January 21, 2000.
	W	Anon., "On Demand 2000 Exhibitor Profiles A to O; Conference and Exposition to Be Held Feb. 29 to March 2 in New York," Business Wire, February 29, 2000.
	X	Moore, R.J., "Finally, a CRM Suite for All Channels," BtoB, Vol. 85, p. 48, March 27, 2000.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Notice of References Cited	Application/Control No. 09/880,485	Applicant(s)/Patent Under Reexamination WALDEN, JOHN C.	
	Examiner Nicholas D. Rosen	Art Unit 3625	Page 2 of 2

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Seckler, V., "Sears.com Range of Goods Has Risen on Revised Site," WWD, p. 12, July 26, 2000.
	V	
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.